

Rockhill Trolley Museum 2020 Season Visitors Requirements & Guidelines

The Covid-19 pandemic forces us to temporarily alter our 2020 operating season. As all of our trolley motormen and conductors are volunteers and many are in the highest-risk group we must limit the days we will be open. On the days we are open we will do our best to follow Governor Wolf's directives to minimize the Covid-19 risk for both our valued visitors and volunteers. Except for an East Broad Top Railroad charter for which we cannot offer tickets, the only days we will operate trolleys for the public in July and August will be Saturday and Sunday, July 18 and 19, and Sunday, August 16. We also plan to operate the third weekend in September and our traditional Pumpkin Patch Trolley the second and third weekends in October; these plans will be more fully developed as we adjust to changing conditions necessitated by the Covid-19 situation.

In July and August trolleys will depart at 15 minutes after each hour from 11:15 a.m. to 4:15 p.m. each day. The following guidelines will enhance social distancing, curtail personal contact, and reduce disease transmission opportunity to the greatest extent possible. Thank you for your cooperation during these unprecedented times!

- If possible, please use advance on-line reservations to ensure seats are available for the day and time you plan to visit. Walk-up seats will be sold only if space is available for the designated trip(s). Please pay for walk-up seats by credit card, debit card, or exact cash. Reservations will be valid only for the specific time on the receipt. No physical ticket will be issued that might pass pathogens between a passenger and the trolley conductor; instead, he will know the name under which the reservation was made. We will practice social distancing; the trolley will be sold at less than half its capacity. The crew will endeavor to seat passengers to ensure adequate separation between unrelated riders. For a flat \$100 fee, visitors concerned about sharing space with other riders on the same trolley can exercise the alternate option of chartering a trolley for the exclusive use of up to 10 passengers.
- Riders will be required to wear masks at all times while aboard the cars. For your safety, our crewmembers will also be required to wear masks. Outdoors on the museum grounds, visitors may remove their masks (if state guidelines in effect at that time permit) whenever they are clearly more than 6 feet from any unrelated person. Please remember that masks are worn as a courtesy to others; your mask protects them, and their mask protects you.
- Although car grab handles and seat handles will be wiped between trips, passengers when inside the trolley can safeguard themselves and those to follow by refraining from touching seats, walls, or windows with their hands.
- Hand sanitizing stations will be located around the museum area. All passengers must sanitize their hands before boarding the trolley or entering the restroom. Please wash your hands with soap and water before leaving the restroom.
- Please remain seated to maintain social distancing while aboard the trolley. When outdoors, please maintain a minimum distance of 6 feet from all unrelated visitors.
- Except for restrooms, in order to maintain social distancing, all buildings are closed to visitors; this includes our carbarns, restoration shop, and museum store. Tours have always been a large part of the museum visitor experience. Although we regretfully can't offer tours inside our carbarns we will, weather permitting, endeavor to display some of the trolleys in our collection outside where the operating trolley can delay momentarily for passenger viewing; visitors must not touch, enter, or climb upon trolleys parked outside for display. Trolleys will pause briefly at the site of the former Rockhill Iron Furnace.
- ***If you are ill, or have symptoms of the virus or other illness, please do not visit the museum. While we very much appreciate your desire to visit, we know you will not want to risk infecting other visitors or volunteers. Your temperature will be taken and must be less than 100.4° F.***

Thank you for allowing us to share with you our love of the most fascinating form of transportation ever invented.